

Specialist Homelessness Services Agency Contract Management Report

Reporting Period: 01 July 2015 - 30 June 2016
Service Name: Port Lincoln Regional Domestic Violence Service

1. Overall Service Statistics

People		Support Periods							
who received a service	who were unassisted*	Total Support Periods	where client was new**	where client was repeat*	where Agency was Lead	where Agency was Consented	Total Closed	Total Open	
236	0	268	155	113	262	6	207	61	

* A client is a person who has received a service. Client referral and assessment recorded on H2H are counted as services

* "unassisted" means the person was added on the system but received no services. See Section 18 for details

** The support period of a client who has never previously been to this Agency will be counted as "new" if it started within this Reporting Period or crossed over from the previous Reporting Period

* Where client has had more than 1 support period, all subsequent support periods are counted as "repeat"

2. General Demographics - number of clients

Gender	Number	%
Male	55	23%
Female	181	77%
Total	236	100%

ATSI origin	Number	%
ATSI	99	42%
Not ATSI	134	57%
Not Stated	3	1%
Total	236	100%

Born Overseas*	Number	%
Refugee	-	0%
Temporary Visa	1	14%
International Student	-	0%
Permanent Resident	4	57%
Citizen	1	14%
Other	1	14%
Total	7	100%

* excludes USA, UK, Ireland, Canada, New Zealand, South Africa

Age *	Number	%
0 to 9	69	29%
10 to 14	21	9%
15 to 17	6	3%
18 to 24	21	9%
25 to 34	49	21%
35 to 44	38	16%
45 to 54	20	8%
55 to 64	7	3%
65+	5	2%
Total	236	100%

* Age is counted as at end of Reporting Period

Clients	Number	%
with a disability*	8	3%
experiencing mental health issues	23	10%
experiencing domestic or family violence	223	94%
under care or protection order	9	4%
who were homeless** at Intake	29	12%
with multiple SPs with Agency (repeat)	92	39%

* needs help/supervision with self-care, mobility or communication

**unconventional, short term/emergency accommodation or couch surfing in at least one support period